



SURVEY MONKEY RESULTS AND COMMENTS

Following the survey monkey I set up in March 2018, here is a summary of the results and an answer to the comments that everyone posted.

First off, I want to thank everyone who took the time to complete the survey. It helps the committee find out what you are all thinking and where we maybe need to adjust things. I have plans to put out a few more surveys in the coming months, based on different aspects of the club and course. I would appreciate it if the same (or better) level of response is received.

TOP LINE RESULTS

There were 53 responses to the survey. We have around the 140 member mark so that's over a third of members. I think that is a good response but could be even better. Considering we have around 75 players playing in our big competitions, I'd hope to see around that number completing these surveys.

Of the 53 responses, I received an average of about 6 comments on the questions and 14 comments for question 7. I thank everyone for their comments. The comments help me get context for the answers coming in and can be much more informative than just clicking an answer. It's worth mentioning though; all the answers are anonymous so if you would like me to address your comment directly, you would need to leave your name on it.

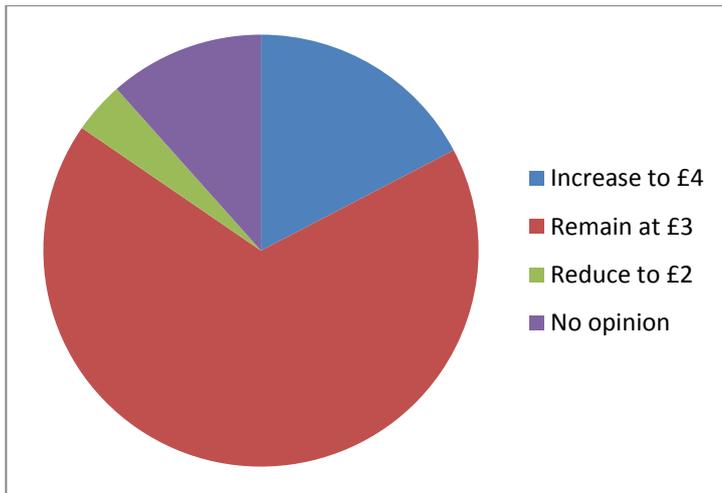
Without further ado, I'll go into the results from all the questions.

IF YOU DIDN'T RECEIVE AN EMAIL WITH DETAILS OF THIS SURVEY IT MEANS I

DON'T HAVE YOUR EMAIL ADDRESS. PLEASE PROVIDE IT TO ME AT

INFO@GALAGOLFCLUB.CO.UK

Q1. Should Competition entry fees be changed?



The main response to the survey here was to keep fees at £3.

COMMENTS

I would suggest a review of the pricing structure for all the competitions. Categorise them, so some £2, some £3 and some £4. The review of completion entries would allow the pricing structure to emerge. I.e the 3 championship qualifiers should be £4 and a spring league should be £2. Just an example. **I do agree that this could be done and I will look into it. The Spring League was only £1 but had very little support. I think the first step would probably be to increase Champ Qualifiers and/or, some bigger competitions to £4. This will be reviewed over the year.**

As long as they are in the handicap categories **Sorry I don't know what this refers to.**

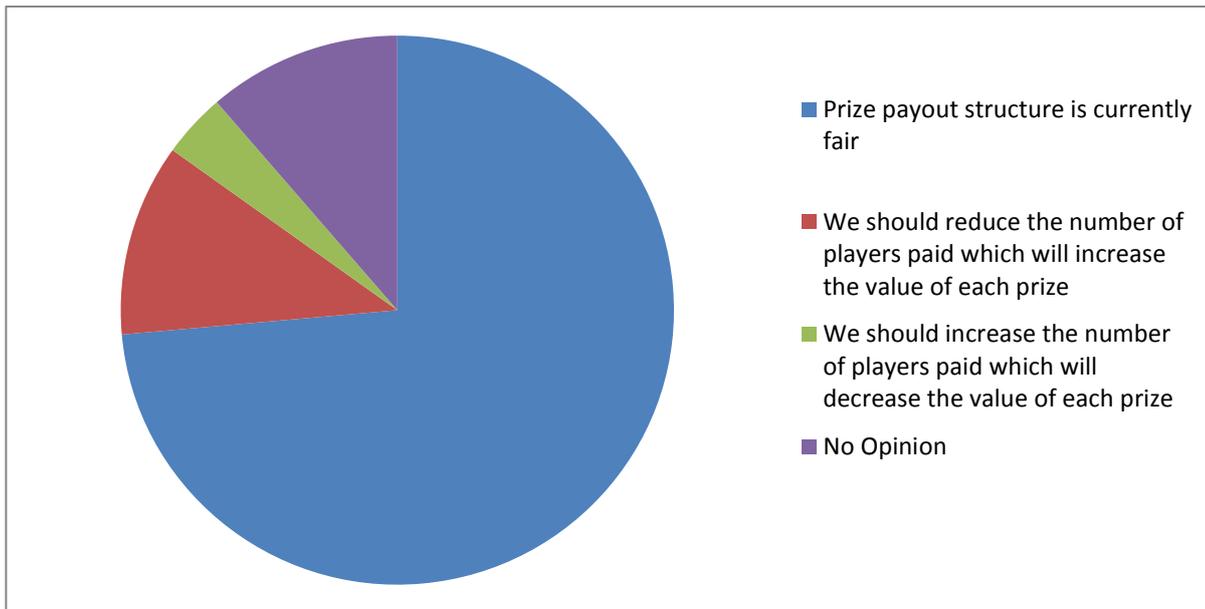
Pay the £3.00 out in prize money. **The club has always taken a portion of prize money to cover the costs of running comps and to assist with the club's finances as a whole. With over 1400 entries last year, that money goes a long way to keeping the club afloat.**

£5 including a 2 sweep each week would also be an option to reduce NR. **A 2s sweep would be nice but as a match secretary it would be a nightmare to keep track of who has paid and who hasn't – and then who has had a 2 and who hasn't. I could possibly do it for a few competitions in the year but I wouldn't foresee it being a regular thing.**

If the fee goes to £4 then the extra £1 should go to the course upkeep budget. **This would need to be discussed but I would agree in general that a portion of the extra £1, could be used for this purpose.**

Just new to the club. I was previously a member of a club 10 years ago and the stake was £2 so £3 would seem to be fair. **OK**

Q2. What do you think about prize payouts



Overwhelming response was that the current structure is fair.

Comments

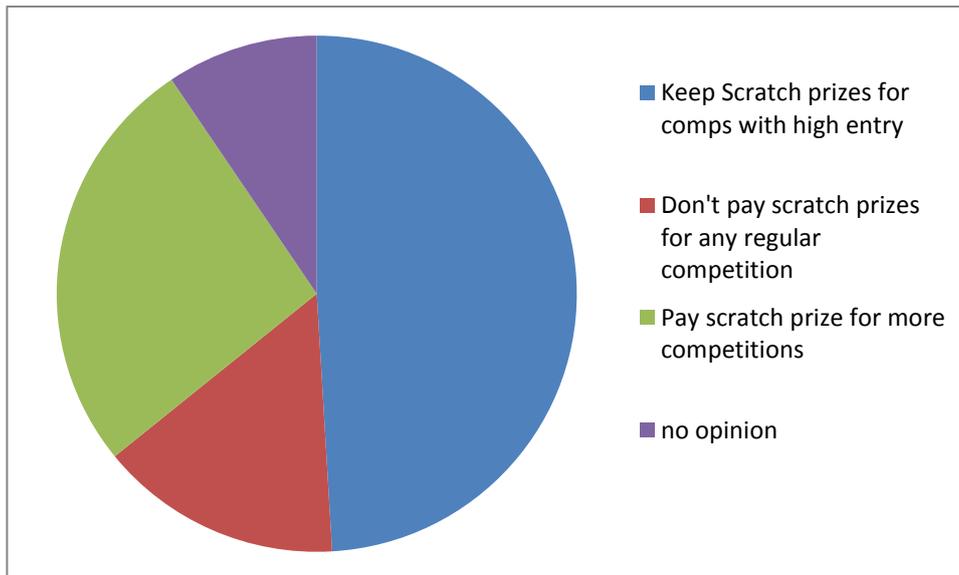
When say 3 players have the same score the should all get the same prize value not as what happened in the Ramsay Miller last year when 3 players had the same score yet prize money was paid at £80 £60 £50. **OK, this came up in a couple of comments and this will be done.**

This gives the average players the chance of a wee prize perhaps. **This respondent said that we should increase numbers paid. The majority disagreed so it will remain as is.**

New member, would like to see it in operation before commenting. **OK**

Have 1st prize for each class **This would be nice in theory, but would possibly be unfair on those who have shot better scores but don't get a prize. The handicap system should allow all players an equal chance of winning, therefore, it shouldn't matter which class a player is.**

Q3. Should we pay a scratch prize



Answers were a bit more split here. Around 25% said to increase number of scratch prizes, and 75% said either to pay less, remain same or no opinion. Based on this, the scratch prize will remain for all comps with more than 50 entries.

COMMENTS

Scratch prizes should only be paid on open comps. **Results suggest people support scratch prizes in regular comps too.**

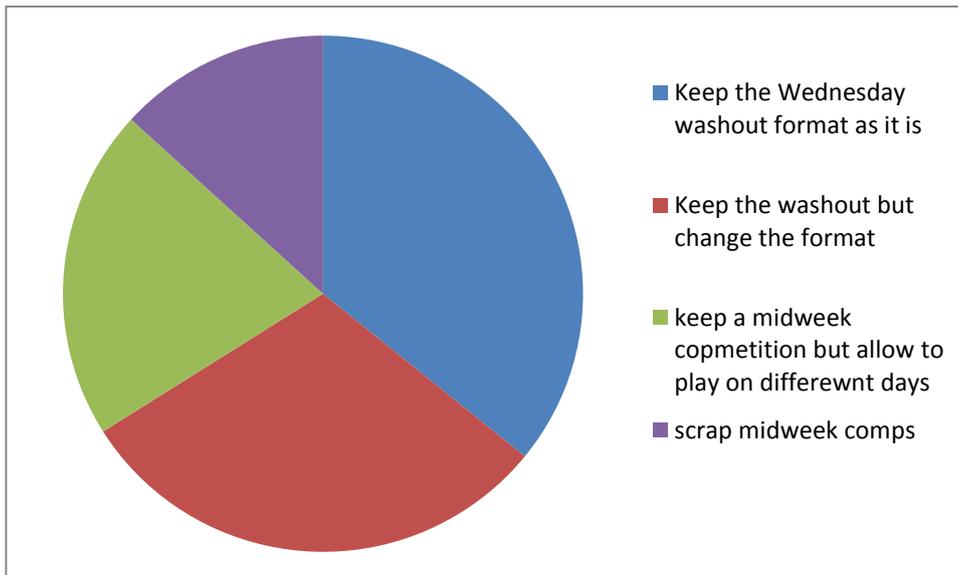
There are only few players in the club who can win a scratch prize. **True, but the results say that people are generally supportive of scratch prizes**

The scratch prize would only be for a small number of players **True, but the results say that people are generally supportive of scratch prizes**

Always good to pay a scratch and a handicap prize although you can't win twice! **This is the case.**

In my opinion the best player on the course should get prize money. **This is the case in larger fields**

Q4. What do you think about summer midweek competitions



This question was an interesting one with a varied response. In the main, I think people are ok with midweek comps, but maybe the format needs to be changed.

My next question to all the respondents would be: If the midweek competition format is changed, would you actually play in it? On average there are less than 10 players playing Wednesday washouts each week – I'm not sure that would change, even if the format were changed.

COMMENTS

Run the midweek mon-Thursday. Play any day may increase numbers. Obviously max 1 card entry **This would be interesting but I think quite hard to administrate and to regulate.**

As not very players play this comp, it leaves tee open for anyone to play any time. **I don't think there is an issue with tee time availability at our course**

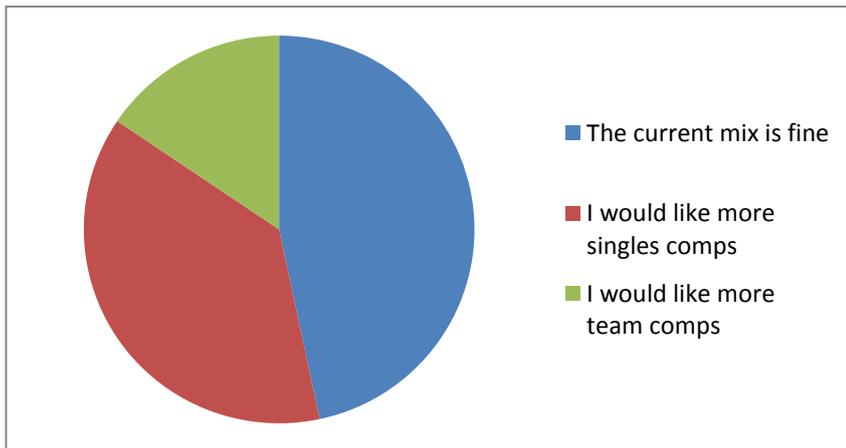
Should it count towards handicap? Three players and handicap is cut! **Yes. It is a qualifying competition and it doesn't matter how many players play.**

9 hole stableford **This is certainly an option. If it increased numbers it could be worthwhile. It would also be a counting competition over 9 holes. (I will be looking into this option – perhaps for a Friday night)**

New member so haven't experienced this as yet. Would seem a good idea is allow it on different days as a set day might not suit everyone. However played on different days would mean different conditions.

Could start maybe 2 to 3 weeks earlier and probably about 3 weeks later. **Perhaps it could. It's no problem to do this in theory.**

Q5. What do you feel about the mix of team vs singles events



This is another very interesting and not too overwhelmingly surprising result. The votes were roughly split between 'keep it as it is' and 'more singles'. There were only 7 votes for 'more team events'. The majority of competitions throughout the year are singles competition. There are also a number of singles competitions on Sundays and the Wednesday washouts are also qualifying singles competitions. I have altered a couple of events this year to allow the pairs events to be counting for handicap – so this should appease some of you who want more singles.

COMMENTS

Could do to add another one or two texas scramble type comps to encourage social drinking in the bar after, bar seems to be busier after these events. **This can be looked into for next year. We currently plan for 3 scrambles this year – the rowan Boland, the new Victory Cup scramble and the pas tcaptains scramble.**

Rather play more singles to account to my handicap unless there is anything that can be done in the team events to make them handicap counting. **As above – there are already a large number of singles events on Saturdays and there are additional ones on Sundays and Wednesdays that players can play in. I have also altered some pairs to make them counting for handicap.**

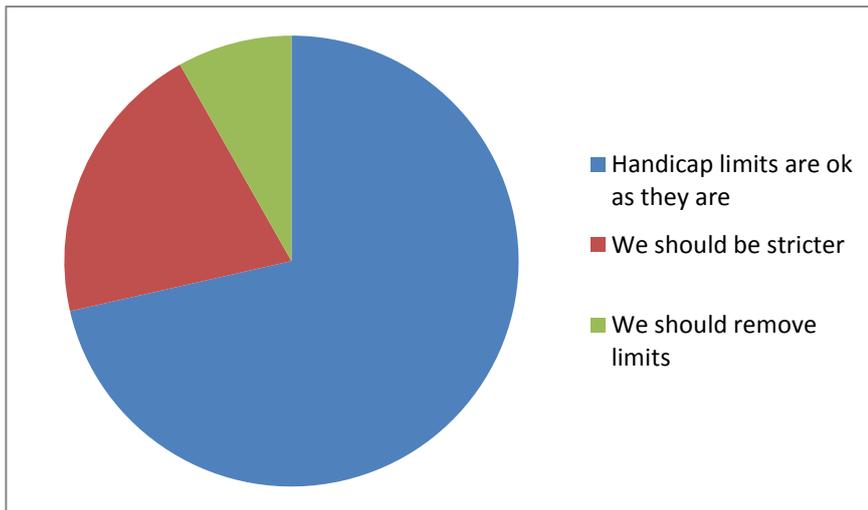
This would give more members to play for their handicaps instead of missing out as they cannot get partners. **Not sure exactly what this refers to but it does highlight the issue of members that struggle to get a partner sometimes. I would appreciate input and ideas on how this could be remedied.**

I like competitions that affect my handicap. **So do I.**

Not enough competitions where handicaps can be updated up or down. **There around 43 competitions scheduled this year that are handicap counting. There's around 10 team comps (some of which hare counting anyway).**

Play team events on Sundays. **This isn't feasible – Sunday comps have an average of about 3 players playing. There won't be enough people playing on Sundays to make it worthwhile.**

Q6. What do you think of handicap limits at opens



There was little support for removing limits on handicaps. There were a few calls to be stricter, but in the main I think the limits are seen to be fair. Based on a couple of comments, I think I could have made the question clearer, as there was perhaps a misunderstanding of the question. The limits are – Ramsay Millar 28 HCAP, Telegraph 18 HCAP, Gala Open 18 HCAP. I wasn't referring to the new max 54 HCAP in the CONGU system.

OUTCOME – Telegraph + Ramsay will remain as they are, but Gala Open will be limited to 24 handicap players and below, with a max allowance of 18 shots.

COMMENTS

Due to personal experience at the gala open last year, handicap limit should be stricter ie. max handicap 18 which should mean no one playing off more than 18 allowed. **Unfortunately, we aren't back in the heyday, when the club could ballot off entries because we had so many. We are always trying to encourage as many players as possible to play and will continue to do so. I do accept the point though. I will review the situation this year and may impose a maximum of 24 handicap permitted to play in the Telegraph Cup and Gala Open, with a max number of shots allowed of 18.**

Handicaps must be in accordance with SGU regulations, which should give everyone an even chance in their category. **Players must hold current CONGU handicaps and they must have competition status.**

Not sure what they are for the competitions run by the club. Always a hard one to answer, to increase numbers playing you could increase the handicap limit but by doing so you can increase the time it takes to play (higher handicaps have tendency to hit more wayward shots). **Oh I'm sure plenty low handicappers can hit wayward shots ;-)**

The new limit of 54 it's a joke **The max 54 Handicap is just an arbitrary figure for the highest limit of competition handicaps. For a general Saturday competition at Gala Golf Club, the max handicap that will be allowed to play is 36. As has been the case before the new limit.**

Q7. Any other comments

Again, thanks to all those who filled in the extra comments section. Some of these comments have been addressed above.

2s sweep every comp. **SEE Q1 ANSWERS**

When paying out at competition/opens anyone tied for any position should receive the same money, last year this was changed at the Ramsay Miller & Gala Open, the cup should be decided on the better inward half, there should be no monetary difference **SEE Q2 ABOVE – This will be reinstated this year**

Hot dog stand **I AGREE!! (Watch this space).**

Once survey results are collated - carry out analysis, drawing out the themes and make these visible in the club rooms. **Hopefully this document is doing this.**

In stableford competition the strokes should be say 3/10th? **Stableford competitions are full handicap and are in accordance with the rules of golf and the CONGU handicap system. They will continue to be full handicap.**

Last season I played 6 completions (eg. Doubles) where I filled in full card and they were non-counting what is the point of this. **I have altered a couple of pairs so that they will be counting competitions. Although, by the rules of the CONGU system, pairs competitions are not eligible to be counting. If you would like an explanation then feel free to get in touch directly with me.**

Open comps. Should be restricted to groups of 3. **To maximise entry, and based on the demand, 4 balls are required to allow in excess of 80 players to play. I am looking at changing the draw for the Telegraph Cup to 3 balls that will be in 3 blocks instead of 2. Times will start at 730ish and should allow up to 90 players to play comfortably. It should also be noted that playing in 4 balls vs 3 balls, especially in Opens, doesn't affect the time taken for the round by much. I reckon it only takes about 20 minutes more to play. This is based on checking the time that scores are entered, compared to the tee off time.**

More invitation comps if possible as some competitions have poor entry mostly after end of August. **This is an option. We introduced the Jeffrey carpets Open Tri-am to try and address this. We could look at something else at the back end of the year again. Our problem was that the invitation greensomes was not supported well in its later years.**

WHY NOT INTRODUCE A 6 MAN DRAW? With computerised online/web based entry this is possible. I am currently looking into it. I have had many members say this would be a good idea.

The high turnout of members in comps suggest we have struck a good balance. Many other 9 hole courses in the area struggle to get 20 entries for comps. **Agreed. We have a great membership and they support our competitions well.**

The committee do a great job. Well done and thanks. **Thanks from the committee 😊**

Mix up the draws so it's not the same members playing together week in week out – **See above**

Maybe start the bigger comps earlier. Say 7.30 am **This is being looked into and may be implemented in a couple of comps.**